



Heating your Home with Natural Gas

Why Natural Gas?

With Natural Gas you can feel the warmth. That's because unlike cooler air from an electric heat pump, a gas furnace delivers air that's as much as 25 degrees warmer. Natural Gas also delivers a steady flow of warm air that heats your home faster while using less energy. Plus, you can expect your gas furnace to perform up to twice as long as an electric heat pump. Greater efficiency, lower operating costs and longer furnace life — that's where the savings really start to add up.



Not only is natural gas inexpensive for the residential consumer, it also has a number of varied uses. Two of the

best known uses for natural gas around the home are heating and cooking. Cooking with a natural gas range or oven can provide many benefits, including easy temperature control, self ignition and self cleaning, as well as being approximately one-half the cost of cooking with an electric range. Many of the top chefs prefer natural gas ranges for their quick heating ability and temperature control. For more information call us at:

850-729-4700

or visit: okaloosagas.com



Call Before You Dig. The Call is Free, a Broken Line Isn't!

Simple Ways to Pay Your Bill

1. Standard Mail
2. One of our walk-in payment centers
3. Easy Pay—(Automatic withdrawal from your checking or savings account)
4. Call 850-729-4700 to make payment
5. Electronic payment by credit /debit card, or online by electronic check
6. Online banking through your financial institution

The Information Pipeline

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Heating
your home
with
Natural
Gas



Natural Gas™
Comfortable. Responsible.

okaloosagas.com



Gas Bills Going Down!

Effective October 1, 2009 Cost of Gas decreases 8%, but Distribution Rate increases by 4%

The average residential customer will have an approximate 3% decrease in their natural gas bill beginning October 1, 2009. Currently, customers pay \$0.6000 per therm for the cost of gas and the new, lower rate will be \$0.5500. The Distribution rate has increased from \$0.4710 per therm to \$0.4898 per therm. The customer charge of \$10.80 remains the same. The new rates will be reflected on the bills customers receive during October.



REMINDER:

Seniors Call for your “FREE”
Heating System Inspection
until October 31, 2009.
Call today: 850-729-4700

Customer Conveniences & Charges Announced October 2009

Go Paperless with E-Bill

Go green and save the environment!

- Safe and secure
- No more paper bills
- Fastest and most convenient

Sign up today at: okaloosagas.com

Residential Piping Maintenance Program

Protect yourself from costly repair bills by enrolling in Okaloosa Gas Residential Piping Maintenance Program. If your gas piping ever leaks or fails because of normal wear and tear, we'll repair or replace it. Avoid costly repair bills, easy one call coordination; no delays, and a natural gas specialist will be at your home the next business day. For \$4.95 a month, you can have peace-of-mind. For more information visit: okaloosagas.com

Service Charges

Due to a rapid rise in labor and operating costs the District had a minimal increase in Service Charges.

- Appliance Service \$55.00
- Connection Fee \$30.00
- Reconnect Reg. Hours \$50.00
- Reconnect After Hours (per hour) \$70.00

Convenience Fees

Due to an increase in credit card processing fees, a \$2 per transaction fee will be incurred when paying your bill by credit or debit card.

You may want to avoid these fees by enrolling in our Easy Pay Program. You may know it as bank drafting or automatic withdrawal from your checking account. Also, check with your financial institution about online banking.

Enroll in our Easy Pay Program—It's Free

No more postage, no more hassles or costs associated with writing checks or delivering payments.

Sign up today at:

okaloosagas.com